



Membership Cancellation Request Form

Cancellation Policy:

Austin Aquarium employs a 30-day cancellation policy. A member can cancel at any time by filling out a cancellation form within those 30 days. Any electronic funds transfer (EFT) that is within the 30-day cancellation period will be billed. The member has 30 days from the last EFT hit to visit the aquarium. Memberships require a 12-month commitment. Any cancellation after the 30-day period will require the balance of the membership to be paid in full. Cancellations after the first 12 months will require a 30 day notice. Cancellations must be made in person at the aquarium.

To be completed by member:

Today's Date: _____ Member Name: _____

Phone Number: _____ Email: _____

Reason for cancellation:

(Please circle one below)

No time to attend

Financial

Relocation

Unsatisfied with Aquarium

Other:

I, _____, acknowledge that the cancellation procedures and dates have been explained to me and I understand that any EFTS remaining in the 30-day cancellation period will be billed.

Member signature: _____ Date: _____

To be completed by Aquarium:

Member since: _____

__ I have spoken to client and discussed cancellation options and procedures

__ I have spoken to client about termination date and any remaining balance

Manager signature: _____ Date: _____